

Data for month ending - SEPTEMBER 2023

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved * | end of | at the the th** | Average Resolution time^ (in days) |
|----|----------------------------|---|---------------------------------|------------------|---------------|--------|---|---|
| | | | | | | than 3 | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 30 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 1 | 0 | 0 | 1 | 0 | 0 | 30 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 1 | 0 | 0 | 1 | 0 | 0 | 30 |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from Previous month | Received | Resolved* | Pending** |
|----|-----------------|--|----------|-----------|-----------|
| 1 | April, 2023 | 1 | 0 | 0 | 1 |
| 2 | May, 2023 | 1 | 0 | 1 | 0 |
| 3 | June, 2023 | 0 | 0 | 0 | 0 |
| 4 | July, 2023 | 0 | 0 | 0 | 0 |
| 5 | August, 2023 | 0 | 1 | 0 | 1 |
| 6 | September, 2023 | 1 | 0 | 1 | 0 |
| | Grand Total | 1 | 0 | 1 | 0 |

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | | Pending at the end of the year |
|----|-------------|------------------------------------|--------------------------|----|--------------------------------|
| 1 | 2019-20 | 1 | 2 | 2 | 1 |
| 2 | 2020-21 | 1 | 7 | 8 | 0 |
| 3 | 2021-22 | 0 | 1 | 1 | 0 |
| 4 | 2022-23 | 0 | 2 | 1 | 1 |
| 5 | 2023-24 | 1 | 1 | 2 | 0 |
| | Grand Total | 1 | 13 | 14 | 0 |