

## **Investor Complaints Data**

## Data for every month ending - MARCH 2024

SN	Received from	Carried forward from previous month	Received during the month			Resolved *	Pending at the end of the month **		Average
					Total Pending		Pending for less than 3 months	Pending for more than 3 months	Resolution time A (In Days)
1	2	3	4		5	6	7		8
1	Directly from Investors	0	0		0	1		0	7
2	SEBI (SCORES)	0	0		0	0		0	0
3	Depositories	0	0		0	0		0	0
4	Other Sources (any)	0	0		0	0		0	0
	Grand Total	0	0		0	1		0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April - 2023	0	0	0	0
2	May – 2023	0	0	0	0
3	June – 2023	0	0	0	0
4	July – 2023	0	0	0	0
5	August – 2023	0	0	0	0
6	September – 2023	0	0	0	0
7	October – 2023	0	0	0	0
8	November – 2023	0	0	0	0
9	December – 2023	0	1	0	1
10	January – 2024	1	0	1	0
11	February – 2024	0	1	0	1
12	March – 2024	1	0	1	0
	Grand Total	2	2	2	2

<sup>\*</sup>Includes complaints of previous months resolved in the current month, if any.

## Trend of annual disposal of complaints

SN	Year	Carried forward from previous Year	Received during the year	Resolved during the year	Pending at the end of the year	
	2	3	4	5	6	
1	2017-18	0	0	0	0	
2	2018-19	0	0	0	0	
3	2019-20	0	0	0	0	
4	2020-21	0	4	4	0	
5	2021-22	0	2	2	0	
6	2022-23	0	2	2	0	
7	2023 – 24	0	2	2	0	
	<b>Grand Total</b>	0	10	10	0	

<sup>\*\*</sup> Include total complaints pending as on the last day of the month, if any. Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.